

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 07th day of August 2018

C.G.No:75/2018-19/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K.Srinivasulu,
Gundammalem,
Kodavalur,
Nellore

Complainant

AND

1. AAO/ERO/N.R.Palem
2. AE/N.R.Palem
3. ADE/N.R.Palem

Respondents

ORDER

1. Complainant filed a petition in this Forum for:
 1. Revision of bill to his domestic Sc.No:3251213000102,
 2. Deficiency in service,
 3. Reconnection of service.
2. Respondent No.1 in his written submission to the Forum submitted that the complainant's CC bill was revised by withdrawing an amount of Rs. 2,784/- vide R.J.No:25/06-2018. The balance amount of Rs.2,400/- was paid by the complainant.
3. The Respondent No. 1 also enclosed the complainant statement wherein the complainant had expressed his satisfaction in resolving his grievance. Consumer also expressed his satisfaction over phone when he was contacted over phone by the Forum on 25.07.2018 at 11.30 AM.
4. In as much as the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour of the complainant .

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DESPATCHED
DATE 10/8/18

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07th August 2018.

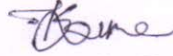
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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